



GA HIMSS Chapter Event Reminder

March 17, 2006

## Connecting End Users to the EMR: the Last 100 Feet

**March 31, 11:30am - 1:30pm, Magianno's Perimeter Mall, Atlanta**

Presented by Don Kinser, EDI and Chris Paravate, Director of Implementations for Children's Healthcare of Atlanta

The "last 100 feet" in an EMR rollout is where the end user actually connects to, and interacts with, the EMR, clinical documentation, or order entry application. We will share how Children's Healthcare of Atlanta (CHOA) has chosen to navigate this last 100 feet in their recent clinical documentation application roll out.

We will discuss how CHOA determined the appropriate number of devices required to realize their "no wait" policy (users will never have to wait to access a device). This "no wait" policy was a fundamental driver in determining the quantity and location of the devices. We will also discuss what has worked well and the bumps in the road we discovered along the way. Key points to be communicated include:

- The implications of a "no-wait" device deployment policy on device deployment and other key policy decisions that impact device deployment
- Project team organization and the complexities of dealing with end user stakeholders
- To chart at the bed or not? Patient care and staff impacts of documentation at the point of care
- Some of the cultural implications as end users attempt to continue current practice with the new application rather than embracing a new way of working
- Lessons learned from the end users regarding the device placement and how the location of devices can guide better future work practices
- What devices were considered and why they were or were not used

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Don Kinser is the Founder and President of EDI, Ltd. in Atlanta, Georgia. He earned a Bachelor of Mechanical Engineering from Georgia Tech and an MBA from Georgia State. He is also a registered professional engineer. EDI, Ltd. has become one of the nation's leading technology, security and audio-visual consulting and engineering firms serving the healthcare market. Don was elected President of the American Council of Engineering Companies of Georgia for 1999-2000 and was named Engineer of the Year in Georgia for the year 2000. He is active in the Healthcare Information and Management Systems Society (HIMSS) and the American Society for Healthcare Engineering (ASHE). He served on ASHE's 2005 Emerging Trends Committee and currently serves on the ASHE/NFPA committee that is rewriting the NFPA 99 standard for Healthcare Facilities. Don authored and regularly presents "Technology in Today's Hospital, a foundational approach" to designers of healthcare facilities in multiple venues in the United States and Canada.

Chris Paravate is the Director of Implementations for Children's Healthcare of Atlanta. He holds a Bachelor of Science in Business Operations from DeVry Institute of Technology (cum laude) and is a certified Project Management Professional (PMP) awarded by the Project Management Institute. Chris joined Scottish Rite Children's Medical Center in 1997, now part of Children's Healthcare of Atlanta, as a Senior Applications Consultant. In this capacity he developed and deployed policies and procedures for system implementations including an enterprise-wide scheduling system, a time and attendance system, an operating room scheduling system, and a patient accounting system. After the merger of Scottish Rite and Eggleston's Children's Hospitals, Chris lead the implementation of a new Multi-Hospital Information System consisting of 22 integrated applications to forge the integration of the two hospital information systems. Prior to join CHOA Chris was a Project Manager for The Prudential Healthcare Group Clinical Information Systems in charge of implementing Epic Systems' integrated EMR, Patient Scheduling and Account Management System.

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### Advocacy

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## 2006 Calendar

- Jan 20: Tour of Dekalb Medical Center at Hillandale
- Feb 12-16: National HIMSS Conference
- Feb 14: Luncheon of Southeast HIMSS Members
- Mar 31: Chapter Meeting
- Apr 21-22: Georgia Tech Symposium
- Jun 09: Election Announcement
- Aug 25: (All day event) Vendor Fair, Presentations, & Fun Activities

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